

a. PROCESS FLOW FOR OPENING AN ACCOUNT

1. We provide physical form to client or subbroker.
2. We get the form from the client or the subbroker.
3. After receiving the paperwork, we verify that the client properly completed the documents and signed them.
4. If everything is prepared, we open a demat account.
5. Process for KRA & CKYC
6. Process for UCC in NSECASH and BSECASH.

b. To file complain client can mail us on complaint@manashvi.com and we immediately reply them. So we are not providing ticket number.

c. We immediately reply them on e-mail or if the case required call to client then also we reply them.